

TRAVEL AGENCY MANAGEMENT SOFTWARE



Software Details

Travel Agency Software is a Technology driven, feature rich and cost effective online reservation system. Unlike any of other competitions, we are driven by Technology, delivering latest and greatest tools to make our Client's business more efficient and profitable.

Every installation is customized not only to give it a familiar look and feel but also making the process in-sync with the business workflow. The benefits are higher customer retention rates, employee efficiency and improved process. Software's business driven workflow, easy interface, fast speed and latest technology make it the best online reservation solution.

If you are a gigantic company with hundreds of reservation agents or a startup with only handful of agents, our software can help you take your business to the next step. Our best in class customer service, efficient business analysts, extensible feature rich solution and cutting edge latest technology makes us the best choice.

Features :-

- Reservations Back office and Online
- Invoicing/ Statements/ Confirmations and Proposals
- Ticketing with Bar codes
- Complete control to add or remove for a certain day
- Check-in module
- Pickups and Drop-offs
- Marketing resource tracking
- Refunds
- Outside Sales agencies and Agents
- Commissions on basis of Agents/ Agencies and Products
- Agency allocations
- Agency Credit Limit management
- Discounts
- Capability to Email/Print and Fax
- Reservation related reports
- Financial reports
- Customer history management

Advantages :-

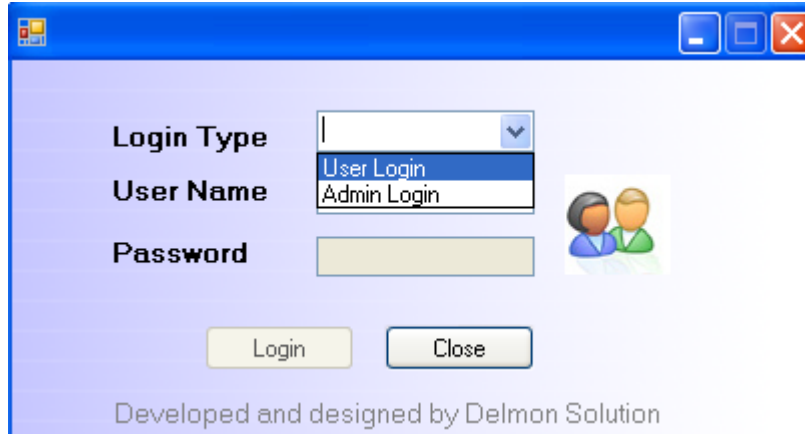
- Complete control of available fleet.
- Complete information about the fleet status
- Complete visibility on number of fleet on hand, committed and on tour
- Low response time to booking and high customer satisfaction
- Increased sales
- Frequent analysis of purchases, sales and fleet records.
- One click report generation
- Accurate records and no manual errors
- Reminders and alerts for insurance and maintenance of fleet
- Auto SMS sending feature to keep customers updated on the latest happenings

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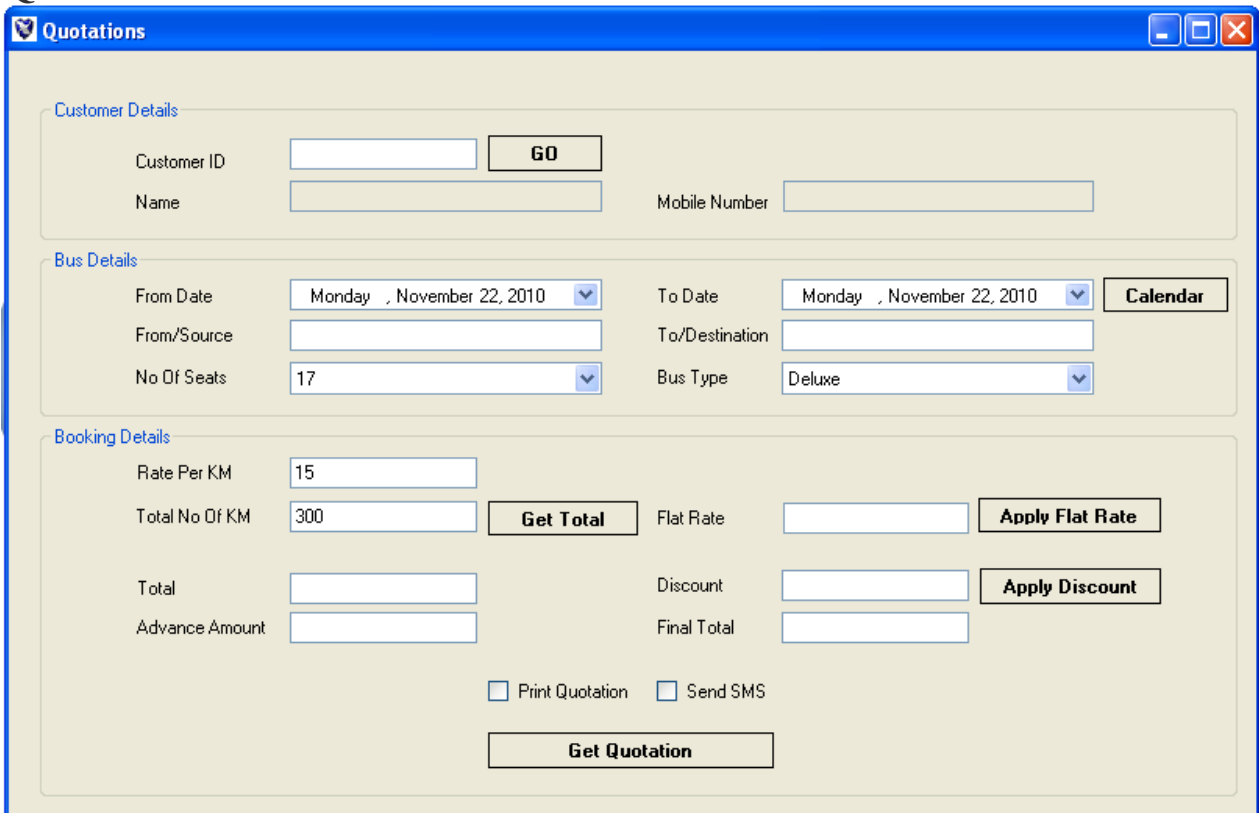
Modules

1) Login Module :-



A secure login module to access the software details with admin and user login options. This makes the software details to be accessed only by the required people thus adding to your data security.

2) Quotations Form :-



The quotation as per customer requirements can be generated by adding all the required information in this form and then taking a print out. The flat rate, bust type number of seats etc are fetched from database as per available options for the bus type and number of seats.

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Each Customer has a customer ID with which all the details for him are stored in the database.

ID	OnDateTime	FromDateTime	ToDateTime	BusType	NoOfSeats	FromLocation	ToLocation	RatePerKm	NoOfKm
1	6/8/2009	6/8/2009	6/8/2009	Deluxe	17			15	1000
2	6/8/2009	6/11/2009	6/12/2009	Deluxe	31	Pune	Kolhapur	15	600
3	6/12/2009 9:00 ...	6/13/2009	6/14/2009	Deluxe	17	Pune	Mumbai	12	600
4	6/23/2009 9:05 ...	6/23/2009	6/23/2009	Deluxe	17	Pune	Delhi	15	300
5	7/3/2009 8:10 PM	7/4/2009	7/4/2009	Deluxe	49	pune	orchid Rest.	22	300
6	7/10/2009 3:56 ...	7/14/2009	7/16/2009	Deluxe	17	pune	cstm	12	900
7	7/10/2009 3:56 ...	7/14/2009	7/16/2009	Deluxe	17	pune	cstm	12	900
8	7/10/2009 3:57 ...	7/14/2009	7/16/2009	Deluxe	17	pune	cstm	11	900
9	7/21/2009 8:20 ...	7/25/2009	7/25/2009	Deluxe	17	Pune	Tapola	11	300
10	4/6/2010 5:16 PM	4/9/2010	4/10/2010	Deluxe	17	Pune	Ah Nager	12	600
11	4/10/2010 4:06 ...	4/10/2010	4/10/2010	Deluxe	17			15	300
*									

Any of the quotation which are added can be selected and printed as and when required. A print on your company header with the details is processed which can be used for records or to hand it over to the customer.

3) Bus Bookings :-

Here a report can be generated for all the status types and can be printed. A duty slip can also be generated as well as the transaction status can be updated with this. This helps and gives an easy access to manage all the transactions of a particular type.

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4) Enquiry Forms :-

The screenshot shows the 'TicketForm' application window. It has a menu bar with 'Enquiry', 'Booked', 'Payment Pending', and 'Completed'. Below the menu bar, there are tabs for 'tabPage5'. The main area is divided into sections: 'Customer Details' with fields for 'Customer ID', 'Name', and 'Mobile Number'; 'Ticket:' with fields for 'Journey Date', 'Advance', 'Type', 'Booked By', 'Details', 'Source', 'Destination', 'Customer name', and 'Payment Type'. A 'Save' button is located below the ticket details. At the bottom, there is a table with columns: Id, Name, Ticket Price, Source, Destination, and Seat Number. The table contains one row with the following data:

Id	Name	Ticket Price	Source	Destination	Seat Number
201	shubha singh		hwh	njp	

A ticket for a customer can be printed with this form. All the relevant fields for the booking need to be filled and the receipt is printed which can be handed over to the customer. The pending payments, changing status of a transaction from pending to completed etc can also be handled in this form.

5) Customers :-

The screenshot shows the 'Customers' application window. It has a menu bar with 'Customers'. Below the menu bar, there are tabs for 'Customer Details'. The main area is divided into sections: 'Customer Details' with fields for 'First Name', 'Last Name', 'Mobile Number', 'Office Number', 'Residence Number', 'Alternate Number', 'Email', 'Type', 'Address', and 'Advance'; 'Search' with fields for 'First Name', 'Last Name', and 'Mobile Number'; and a 'Reset' button. Below the search fields, there are buttons for 'Deposit', 'Clear', 'Save', and 'Delete'. At the bottom, there is a table with columns: ID, FirstName, LastName, MobileNumber, EmailAddress, Address, Advance, and CustomerType. The table contains six rows with the following data:

ID	FirstName	LastName	MobileNumber	EmailAddress	Address	Advance	CustomerType
1	Nambivel	Raj	+919960576576	nambivelraj@gm...	Pimpri	3500	Bus Rental
2	Sunil	Iahane	+919960576576	sunil@gmail.com	Bibwewadi	1000	Ticket Booking
4	Abhijit	Kadam	+919011079619	abhijit.a.kadam@...	Kothrud	1500	Ticket Booking
5	Sunny	Patel	+919999999999	sunny@gmail.com	Chinchwad	3200	Ticket Booking
6	Sunny	Mane	+919999889988	sunny@gmail.com	Koregaon	2500	Ticket Booking

This form helps adding/updating/deleting any customer information. This information is used by all the other forms to pick up data based on the customer id selected in those forms. A deposit amount from previous transactions can also be stored here and used for a new booking.

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6) SMS sender :-

	id	FirstName	LastName	MobileNumber	Send SMS To
▶	1	Nambivel	Raj	+919960576576	<input type="checkbox"/>
	2	Sunil	Iahane	+919960576576	<input type="checkbox"/>
	4	Abhijit	Kadam	+919011079619	<input type="checkbox"/>
	5	Sunny	Patel	+919999999999	<input type="checkbox"/>
	6	Sunnny	Mane	+919999889988	<input type="checkbox"/>
	7	Sandyj	CAA	+919999999999	<input type="checkbox"/>
	8	asdfas	Ma	919960576576	<input type="checkbox"/>
	9	Piyush	D	919422507531	<input type="checkbox"/>
	10	V P	Dhoka	919371717268	<input type="checkbox"/>
	11	suresh	patil	919881902929	<input type="checkbox"/>
	12	Shiddheswar	Rajmane	919970350761	<input type="checkbox"/>
	13	Despande (Girivan)		919730044915	<input type="checkbox"/>
	14	Rahul	Bhandari	919011020402	<input type="checkbox"/>

SMS can be sent to all the customers or a part of them as per selection. This helps in sending the new offers, updated for your business and is the easiest way to keep in touch with your customers and add to customer satisfaction.

7) Driver Loan Details :-

	id	Driver_id	First_Name	Last_Name	BorrowedAmount	BorrowedDate	NoOfInstallments	PendingBalance	IsComplete
▶	8	7	Ayub	pathan	1000	4/27/2010	5	800	<input type="checkbox"/>
*									<input type="checkbox"/>

The transactions and loans given to the drivers can be maintained in this form. All the transactions done for a driver can be added here and the account for each of them can be saved. This helps in having a hassle-free process and is much advanced as compared to the traditional paper record process.

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8) Driver Salary :-

DriverSalary

Transaction Info

First Name Deduction

Last Name Pending Amount

Salary Amount To Be paid

id	First Name	Last Name	Mobile No	Basic Salary	Joining Date
3	Anil	aaa		5000	6/23/2009
4	Pappu	sayed	+919422506511	3000	5/20/2009
5	namdev		+919011557789	3000	6/1/2009
6	prakash		+919271647280	3000	6/1/2009
7	Ayub	pathan	+919422513050	3000	6/1/2009
8	Ramdas	tidake	+919767729447	3000	6/1/2009
9	sayed	sakil	+919860812690	3000	6/1/2009
10	Rasid		+919975404575	3000	6/1/2009

The salary details for all drivers can be stored and maintained with this form. All the details are used while generating the driver salary slip. It provides a very easy way to generate the salary for each driver based on the details here as well as the loan details for a particular driver.

9) Driver Transactions :-

DriverTransactions

Select the month of Transaction

id	Name	Transaction Date	Userld	Salary	Total Deduction	Pending Borrowed	Pending Balance	Total Amount
10	pandharinath	7/3/2009	2	4000	0	0	0	4000

The driver transactions are stored here with all the Pending borrowed as well as the pending balance details as per the loan status and the amount in their account. With this the company can easily get to know the salary that needs to be paid to each driver.

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10) Fleet Manager :-

All the fleets working in a tie-up with the company can be managed here. Each fleet transaction are stored separately and used while generation reports for payment clearance as per the transactions done for a particular month. The details can be easily fetched and used to get in touch with any of the fleet managers within seconds.

11) Vehicle Management :-

ID	BusName	BusType	NoOfSeats	RatePerKm	IsEnabled	BusStatusType
1	3881 EF	Deluxe	49	15	<input checked="" type="checkbox"/>	Available
2	3901 EF	Deluxe	49	15	<input checked="" type="checkbox"/>	Available
3	5681 DG	Deluxe	49	15	<input checked="" type="checkbox"/>	Available
4	3701 AU	Deluxe	49	15	<input checked="" type="checkbox"/>	Available
5	3301 AR	Deluxe	49	15	<input checked="" type="checkbox"/>	Available
6	4151 AQ	Deluxe	49	15	<input checked="" type="checkbox"/>	Available
7	4133 AR	Deluxe	49	15	<input checked="" type="checkbox"/>	Available
8	7986 RA	Deluxe	49	15	<input checked="" type="checkbox"/>	Available
9	3151 CH	Deluxe	36	15	<input checked="" type="checkbox"/>	Available
10	3161 CH	Deluxe	36	15	<input checked="" type="checkbox"/>	Available

The available fleet can be managed and updated as per additions to it with this form. Each vehicle can be customized with the details for number of seats, rate as well as making it active and inactive as and when required. This helps easy management of each vehicle and this data is used by most of the forms to fetch the available vehicles as per the status for each of them.

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12) Duty Slip :-

ID	UserName	FirstName	LastName	MobileNumber	Address	OnDateTime	FromDateTime	ToDateTime
4	User	Nambivel	Raj	+919960576576	Pimpri	6/20/2009 10:18...	6/20/2009	6/20/2009
5	User	Nambivel	Raj	+919960576576	Pimpri	6/20/2009 11:43...	6/20/2009	6/20/2009
6	User	Nambivel	Raj	+919960576576	Pimpri	6/20/2009 12:10...	6/20/2009	6/20/2009
7	User	Nambivel	Raj	+919960576576	Pimpri	6/21/2009 8:54 ...	6/21/2009	6/21/2009
8	User	Nambivel	Raj	+919960576576	Pimpri	6/21/2009 9:03 ...	6/21/2009	6/21/2009
9	User	Piyush	D	919422507531	v	6/23/2009 9:11 ...	6/23/2009	6/23/2009
10	User	Piyush	D	919422507531	v	6/23/2009 9:13 ...	6/23/2009	6/23/2009
11	User	suresh	patil	919881902929	shivajinagr	6/23/2009 11:34...	6/25/2009	6/26/2009
12	User	Shiddheswar	Rajmane	919970350761	Hadpsar	6/23/2009 11:41...	6/29/2009	7/1/2009
13	User	Despande (Giriv...		919730044915	kondhawa	6/23/2009 12:16...	5/21/2009	5/21/2009
14	User	Vamane		919422321697	City Pride Satara ...	6/23/2009 2:11 ...	6/20/2009	6/21/2009
15	User	Vamane		919422321697	City Pride Satara ...	6/23/2009 2:17 ...	6/20/2009	6/21/2009
16	User	Ratan	Shah	919822021750	Bibwewadi	6/23/2009 5:15 ...	6/30/2009	6/30/2009
17	User	Navlakha (Kamd...		919890008054	Bhawani peth	6/23/2009 5:26 ...	6/20/2009	6/20/2009
18	User	ishwar	dhoka	919422084781	Ah Nager	6/25/2009 7:03 ...	6/26/2009	6/28/2009
19	User	ishwar	dhoka	919422084781	Ah Nager	6/25/2009 7:06 ...	6/26/2009	6/28/2009
20	User	ishwar	dhoka	919422084781	Ah Nager	6/25/2009 7:07 ...	6/26/2009	6/28/2009
21	User	Viju	Bhatewara	919822046478	Marketi Yard	6/25/2009 7:11 ...	6/26/2009	6/28/2009
22	User	pravin	parakh	919960040801	Wadgao sheari	6/25/2009 7:14 ...	6/26/2009	6/28/2009
23	User	ishwar	dhoka	919422084781	Ah Nager	6/25/2009 7:15 ...	6/26/2009	6/28/2009

This screen lists all the available duty slips as per the bookings for all customers. The duty slips can be selected and printed which contains all the details of the booking which can be used to hand over to the driver. An SMS is also sent to the driver as well as the customer 2 hours prior to the actual booking time to ensure proper time management.

13) Booking Details :-

ID	UserName	FirstName	LastName	MobileNumber	Address	OnDateTime	From
4	User	Nambivel	Raj	+919960576576	Pimpri	6/20/2009 10:18...	6/2
5	User	Nambivel	Raj	+919960576576	Pimpri	6/20/2009 11:43...	6/2
6	User	Nambivel	Raj	+919960576576	Pimpri	6/20/2009 12:10...	6/2
7	User	Nambivel	Raj	+919960576576	Pimpri	6/21/2009 8:54 ...	6/2
8	User	Nambivel	Raj	+919960576576	Pimpri	6/21/2009 9:03 ...	6/2
9	User	Piyush	D	919422507531	v	6/23/2009 9:11 ...	6/2
10	User	Piyush	D	919422507531	v	6/23/2009 9:13 ...	6/2
11	User	suresh	patil	919881902929	shivajinagr	6/23/2009 11:34...	6/2
12	User	Shiddheswar	Rajmane	919970350761	Hadpsar	6/23/2009 11:41...	6/2
13	User	Despande (Giriv...		919730044915	kondhawa	6/23/2009 12:16...	5/2

All the bookings done between any two dates can be listed here with all the details.. Any booking can be selected and printed for records and to check details. Also a filter can be set to check bookings for a particular customer alone with which his booking history can be checked to get to know If he is a regular customer or a rare one.

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14) Ticket Report :-

The screenshot shows a web application window titled "Ticket Report". It contains a form with the following fields and controls:

- From Date:** A date picker set to "Monday, November 22, 2010".
- To Date:** A date picker set to "Monday, November 22, 2010".
- Ticket Type:** A dropdown menu set to "Please Select".
- Ticket Status:** A dropdown menu set to "Please Select".
- View Report:** A button.
- Summary:** A button.

A report for all the tickets booked can be generated here. The user has to select a from date and to date and all the transactions for the reports would be listed here. Filters like Ticket type and Ticket status can also be set to check specific transactions only.

15) Pending Payments :-

The screenshot shows a web application window titled "PendingPayment". It displays a table with the following data:

	id	firstname	lastname	ondatetime	fromdatetime	todatetime	fromlocation
▶	35	Kamthan Sir	(IRCTC)	7/12/2009 11:09...	7/12/2009	7/12/2009	PUNE
	13	Despande (Giriv...		6/23/2009 12:16...	5/21/2009	5/21/2009	pune
	8	Nambivel	Raj	6/21/2009 9:03 ...	6/21/2009	6/21/2009	Pune
	7	Nambivel	Raj	6/21/2009 8:54 ...	6/21/2009	6/21/2009	Pune
*							

This form gives a list of all the pending payments to be processed for a particular user. The transactions can be updated as and when a payment is done by a customer or a fleet manager. The transaction details of from and to date are also stored for reference for the pending payment which needs to be processed.

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16) Reminders and Alerts :-

The screenshot shows a window titled "Reminders" with a "Custom Reminders" section. The form includes fields for "Reminder" (text), "Reminder Date" (calendar), "Hours" (dropdown), "Mins" (dropdown), "Remind Before" (dropdown), and "Is Complete" (checkbox). Below the form are buttons for "New", "Modify", "Delete", "Clear", "Show Open", and "Show Reminders". A table below the buttons lists existing reminders with columns: Id, Reminder, ReminderDateTime, RemindBeforeHour, and IsComplete.

Id	Reminder	ReminderDateTime	RemindBeforeHour	IsComplete
8	mstrc meeting	7/23/2009 5:30 ...	3	<input checked="" type="checkbox"/>
6	meeting mstrc	6/26/2009 7:30 ...	3	<input type="checkbox"/>
5	meeting mstrc	6/26/2009	3	<input type="checkbox"/>
4	This is a Test	6/19/2009 7:30 ...	24	<input type="checkbox"/>
2	asdfasdf	6/19/2009 7:30 ...	2	<input checked="" type="checkbox"/>
*				<input type="checkbox"/>

Reminders can be set for any type of event by entering the details in the above form. The reminder date and time needs to be set and number of hours prior to which the alarm should be viewed. A pop up is generated whenever any set alarm is triggered as per user inputs.

17) Bus Maintenance Management :-

The screenshot shows a window titled "Bus Maintenance" with a "Bus Maintenance Details" section. The form includes fields for "Bus" (dropdown), "Maintenance Type" (dropdown), "Meter Reading", "Next Service Reading", "Service Charge", "Spares Cost", "Mechanic", and "Remarks". There is also an "Is Enabled" checkbox. Below the form are buttons for "New", "Modify", "Delete", "Clear", "Show Open", and "Show Alarms".

The Bus maintenance details can be stored with this form. It works similar to the alarms and a pop up is generated for each event set here. The Maintenance details can also be stored and a report can be generated as per requirements. This helps in maintaining the details of all the expenses occurred for the any time span.

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18) Bus Documents :-

Id	BusName	DocumentType	ExpiryDateTime	IsComplete
1	3881 EF	TAX	6/27/2009	<input type="checkbox"/>
2	3881 EF	Insurance	6/27/2009	<input type="checkbox"/>
3	3881 EF	Fitness	6/27/2009	<input type="checkbox"/>
5	3881 EF	Policy	6/27/2009	<input type="checkbox"/>
6	3881 EF	PUC	6/27/2009	<input checked="" type="checkbox"/>
7	3901 EF	TAX	6/30/2009	<input type="checkbox"/>
8	3901 EF	Insurance	6/29/2009	<input checked="" type="checkbox"/>
9	5681 DG	TAX	6/23/2009	<input type="checkbox"/>
10	3881 EF	TAX	4/10/2010	<input type="checkbox"/>
11	3881 EF	TAX	4/10/2010	<input type="checkbox"/>
12	3881 EF	TAX	4/10/2010	<input type="checkbox"/>
13	3881 EF	TAX	4/10/2010	<input type="checkbox"/>
14	3881 EF	PER	6/27/2009	<input type="checkbox"/>

The documents for each bus can also be recorded and stored. This helps in setting alarms for events like Tax submission, Insurance PUC etc for each vehicle. The details can be stored for each vehicle and the alarm details specifies the vehicle name for which the above event alarm was set by user.

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